Terms & Conditions

Last updated: 04.08.2025

Welcome to www.lilivagasi.com

These Terms & Conditions (“Terms”) apply to all purchases made through our website www.lilivagasi.com, operated by Lili Vagasi Jewelry, located in Basel, Switzerland. By placing an order, you agree to be bound by these Terms. Please read them carefully.

## 1. \*\*Company Information\*\*

Lili Vagasi Jewelry

Basel, Switzerland

Email: lilivagasi@hotmail.com

Owner: Lili Vagasi

## 2. \*\*Products & Descriptions\*\*

All items sold on our webshop are handmade and may vary slightly in size, shape, and color. Product descriptions, images, and prices are provided to the best of our knowledge. Minor variations do not constitute defects.

## 3. \*\*Prices & Payment\*\*

All prices are listed in Swiss Francs (CHF) and include VAT (if applicable). Shipping costs are calculated separately and displayed before checkout. We accept the following payment methods:

\* Credit/debit cards

Full payment must be received before dispatch of goods.

## 4. \*\*Shipping & Delivery\*\*

We deliver within Switzerland and internationally. Orders are typically processed within \[2–5] business days. Delivery times depend on the destination and shipping method.

We are not responsible for delays caused by postal services or customs for international orders.

## 5. \*\*Returns & Exchanges\*\*

Due to the handmade nature of our products, returns are only accepted in the case of damaged or faulty goods.

To request a return:

\* Contact us within 7 days of receiving the item

\* Provide proof of purchase and a photo of the issue

Custom-made or personalized items are non-refundable. Return shipping costs are the responsibility of the buyer unless the item was defective.

## 6. \*\*Warranty\*\*

Under Swiss law, a two-year warranty applies for material or manufacturing defects. This does not cover normal wear and tear, misuse, or improper care.

## 7. \*\*Intellectual Property\*\*

All designs, photos, text, and content on this site are the intellectual property of Lili Vagasi Jewelry and may not be copied, used, or reproduced without written permission.

## 8. \*\*Limitation of Liability\*\*

To the extent permitted by law, Lili Vagasi Jewelry is not liable for any indirect, incidental, or consequential damages arising from the use of our products or website.

## 9. \*\*Privacy Policy\*\*

Your personal data is handled in accordance with Swiss data protection laws. We collect only necessary information to process your order and will never share your data with third parties without consent. For more details, please see our \[Privacy Policy].

## 10. \*\*Governing Law & Jurisdiction\*\*

These Terms are governed by Swiss law. The place of jurisdiction is Basel-Stadt, Switzerland.

## 11. \*\*Amendments\*\*

We reserve the right to update or modify these Terms at any time without prior notice. The version published at the time of your order will apply.

If you have any questions, feel free to contact us at lilivagasi@hotmail.com.

Thank you for supporting handmade!